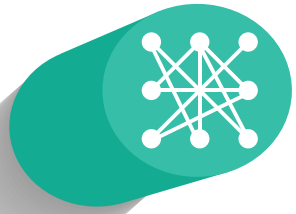
2023 - 2027 Strategic Plan

Our Mission

- **Sustain Ontario's affordable housing assets**
- **Build sector capacity**
- **Manage sector risks**
- **Increase the supply of affordable housing**

Deliver a Superior Client Experience

- Smooth business processes and systems
- Practical resources tailored for the sector
- Cost competitive, best-in-class value-adds
- Integrated and easy-to-use services



Promote A Networked Sector

- Leverage sector advisory groups
- Showcase best practices and learning opportunities
- Deliver tailored events and informational webinars open to all
- Facilitate Pan Canadian partnerships

Evolve & Enhance Services

- Support decision-making with data analytics
- Fill anticipated capacity gaps and meet changing needs with cutting-edge business solutions
- Leverage our existing expertise and build new knowledge
- Refine HSC services to moderate sector risks
- Develop new value adds and support Net Zero strategies

Inclusive and Responsive Organization

- Foster inclusion, diversity, equity and accessibility
- Embed ESG criteria into how we do business
- Enhance professional development opportunities for staff
- Optimize hybrid work model

HSC